

## PNC's Remittance Advantage

PNC's Remittance Advantage portal is a powerful tool that enables you to access Explanations of Benefits (EOBs) from participating health plans and manage electronic payments of your claims online. And best of all, it is FREE! This solution allows you the opportunity to reduce payment processing costs and improve cash flow. All you need is a computer and Internet connection.

Remittance Advantage is a solution designed to meet the needs of providers of all sizes and levels of technical sophistication.

- Online enrollment enables you to sign up for electronic payments and remittance advices from multiple participating payers.
- An email notification will be sent when payments are processed.
- Robust search tools enable you to research up to seven years of archived payment and claims data quickly and easily.
- Online bank account management gives you control over where your EFT payments are deposited, regardless of where you bank.
- Multiple users in your office can be set up for access and be managed.
- Less paper to track and file along with no more trips to the bank to make deposits.

### **Enrollment is simple, secure and takes just moments to complete.**

1. Go to <https://rad.pnc.com>
2. Click on the Register for Portal and Online Payment Services link on the left.
3. Register for the site with your email address and your practice's Tax Identification number.
4. Select the initial payer to enroll for EFT payments.
5. Enter the provider contact information.
6. An email will be sent to activate your account and to complete the enrollment process.
7. Enter your bank account information and upload an image of your voided check or bank letter.
8. Associate each payee group with a bank account, then submit your enrollment form online.
9. Allow 2 weeks to validate the bank account information before receiving electronic payments (EFT) and remittance advices (ERA's).

If you need additional help during the registration process, please contact the PNC Remittance Advantage Customer Service group at 1-877-597-5489, option 1. Also, training is available for your staff. Please email [remit.advantage@pnc.com](mailto:remit.advantage@pnc.com) if you would like to schedule a training.